

# Weber Area Dispatch 911 and Emergency Services District Administrative Control Board Meeting Minutes of February 22, 2022

**Board Members in Attendance:** Russell Porter, Robert Dandoy, Leonard Call, Richard Sorensen

**Additional Attendees:** Executive Director Tina Mathieu, Attorney Liam Keogh, Deputy Chief Shelby Willis, and Office Manager Kathy Stokes

1. Welcome – Russ Porter, Chairman

A motion to begin the meeting was made by Leonard Call, a second by Robert Dandoy. Motion carried by unanimous vote.

2. Public Comment - None

3. Consent Agenda:

- a. Approval of minutes from Weber Area Dispatch 911 and Emergency Services District Administrative Control Board meeting on January 25, 2022.

A motion to approve the meeting minutes from Weber Area Dispatch 911 and Emergency Services District Administrative Control Board meeting on January 25, 2022 was made by Robert Dandoy, a second by Leonard Call. Motion carried by unanimous vote.

4. Action Items:

a. Operations Policies:

- i. O-J-039 - Obtaining Wireless Location or Subscriber Information

This is a new policy that we worked on with Bryan and the Law Enforcement agencies. This policy is to make sure we are covered and that a statement of exigent circumstances from the officer requesting a cell phone ping to determine the location or subscriber information rather than our dispatchers just signing the form. Also, if a caller is unable to provide their location the supervisor can determine if there is an exigent circumstance the call taker will initiate the cell phone ping and log the information into CAD.

- ii. O-O-005 – NCIC Transactions

This is an update to this policy to document how we retain copies electronically instead of paper.

A motion to approve the Operations Policies O-J-039 - Obtaining Wireless Location or Subscriber Information and O-O-005 – NCIC Transactions as described was made by Robert Dandoy, a second by Leonard Call. Motion carried by unanimous vote.

b. **Eventide Dual DX Recorders – Vesta IP, QA & Screen Recording Quote and Master Goserco Contract**

Last year we went through a process of having several companies come in and looking at their product. We had a committee with score sheets and worked with Bryan throughout this process. We have selected the least expensive product with the most features. We also have talked to other 911 centers who have used this product and also like it. We would like to move on this immediately because our current one is having issues. The cost is just over \$99,000. We budgeted approximately \$205,000.

A motion to approve the Eventide Dual CS Recorders – Vesta IP, QA & Screen Recording Quote and Master Goserco Contract was made by Leonard Call, a second by Robert Dandoy. Motion carried by unanimous vote.

5. **Chairman's Report** –Russ Porter, Chairman: This is an update on the Code Red discussion we had last month. South Ogden City got a presentation and quote from Everbridge where we can text our residence whenever we want and as much as we want for a cost of \$2,000 to \$3,000 per year. It has tons of capacity. We would need to load the email addresses and cell numbers, but the city already has a lot of those from utility bills and stuff like that. Also, others can opt in. The price is based on the population, so it may not save the county money. When he is able to get some reports on the effectiveness he will share it with WACOG.
6. **Director's Report** – Tina Mathieu, Executive Director: We are currently hiring, we plan to hire 4 people, hire date is April 18<sup>th</sup>. We have 150 applications and Kathy is sending out the electronic testing instructions. As mentioned we are hoping to get 4 new people through training by the summer months.

She is watching several bills in the Legislative Session. One was recently introduced concerning the Department of Public Safety starting a voluntary database with information on individuals with mental illness, behavior disorders, and neurological disorders for an integration within our 911 emergency dispatch system. This is SB228. At this point she is in favor of this bill.

We are still hoping the bill happens to add the \$0.02 to our funding. There will be several policy changes to make in terms of some of the stuff that already has passed for Governmental Entities. The other bill she is watching is Senator Vickers's marijuana bill which will make it so basically our employees will be able to use on duty if they wanted. His new bill would make it so law enforcement could not have medical marijuana cards because of federal requirements of carrying a weapon, and other first responders that were included by definition would not be able to use within 12 hours of beginning their shift and they could not use on shift. We would have to make some changes to our drug policy, which we will need to do anyway because we now have a zero tolerance drug policy which is not possible since the first medical cannabis bill which doesn't allow any governmental agency to have a zero tolerance policy. She will work on getting this done for our March meeting.

She is also continuing to watch HB023 which will require first responder agencies to provide mental health resources for employees, spouses, children and retirees that we discussed last meeting. The cost is not as concerning to our organization because we only have approximately 3% of our dispatchers who actually retire. This bill is on the 3<sup>rd</sup> calendar for the senate, it has already passed the house.

7. 2022 Budget Report – Tina Mathieu, Executive Director: We are currently 14.52% through the year. Overall we have received 4% of our revenue and paid out about 9% of our expenses. We are high in the telephone account, this is due to the delays with the new phone system and we did not think we would have to pay our \$17,000 per month bill. UCA is trying to mitigate some of these expenses and are close to coming to an agreement with Motorola to cover the cost, because the delay have been on them, or really with Lumen, their vendor. She will need to address this at the end of the year since we will probably exceed in this account.

Leonard Call asked about the Tow Rotation issues? Tina Mathieu responds that she has been discussing this with the Chiefs that those agencies that are not on sole source right now are using an Ogden's outdated rotation list. Basically the tow companies are not checked to make sure they are compliant. She has sent out the old copy of the agreement Ogden was working on before deciding to go with the sole source.

Tina Mathieu also wanted to touch on the Everbridge issue. When she attended the WACOG meeting Everbridge reported that a 911 database updated has not been done for years. Then they ended up telling Eli something else, that it had been done last year. However, the reports that she ran have all been from the last four deployments of the system and they were all still junk in terms of 0%, 9% contacting the residence. The reason is that they are uploading 911 data on landlines. The percentage of 911 calls from landlines are less than 4%. Nobody has landlines anymore. This is why this system doesn't work. Lisa also told her that the cost is going up from \$126,000 to over \$130,000. She also told her that she and Eli also did have a demo from Everbridge, and got a quote. Everbridge uploads resident information monthly from public information. Lisa was not sure how many years they have left on the contract, but she is looking into this. Tina is meeting with her again to go over this.

8. Next Meeting March 22, 2022. A motion to adjourn was made by Leonard Call, a second by Robert Dandoy. Meeting adjourned.

*Respectfully submitted by Kathy Stokes*

Director: Tina Mathieu Date: 3/22/22