

Weber Area Dispatch 911 and Emergency Services District Administrative Control Board August 27, 2019

Board Members in Attendance: Chairman Mike Caldwell, Gage Froerer, Scott Jenkins, Leonard Call, and James Truett

Additional Attendees: Executive Director Tina Mathieu, Weber County Attorney Bryan Baron, Operations Advisory Committee Chair Lt. Casey Warren, and Office Manager Kathy Stokes

1. Welcome – Mike Caldwell, Chairman
2. Public Comment: None
3. Consent Agenda:
 - a. Approval of minutes from Weber Area Dispatch 911 and Emergency Services District – July 16, 2019.

A motion to approve the minutes from Weber Area Dispatch 911 and Emergency Services District for July 16, 2019 was made by Scott Jenkins, a second by Gage Froerer. Motion carried by unanimous vote.

4. Action Items:
 - a. Data Sharing Agreement between Weber Area Dispatch 911 & Emergency Services District and Banjo.

Banjo is an artificial intelligence company. It was started in California, and now have an office in Park City, Utah. With this agreement we would give them our CAD data stripping out any personal information (name, date of birth, social security...) so they can watch for clusters of events to predict future events. They have also entered into a contract with the State. Banjo now has access to all the traffic cameras. They also have access to all the feeds from the UTA cameras. Their purpose is to work with ATAC to help solve crimes. They are committed to public safety, no one else can access this data, and will not sell any of the data. Ultimately Banjo would like to be able to transmit data to increase the speed of response from first responders. With this agreement we will share our data, but at this time we don't receive an end product in return. Also, we are pushing the information to Banjo, and will be able to stop pushing it at any time.

Brian Baron expresses two concerns with this contract. (1) We are not getting anything in return makes this likely an unenforceable agreement. (2) The contract

contains a Limitation of Liability clause of \$25,000. Which means if something goes wrong we will be the party that is sued, not Banjo.

A motion to approve the Data Sharing Agreement between Weber Area Dispatch 911 & Emergency Services District and Banjo was made by Gage Froerer, a second by Scott Jenkins. Motion carried by unanimous vote.

- b. Second Amendment to Interlocal Cooperation Agreement for Seal and Secure Services Rotation List
- c. Resolution No. 2019-002 – A Resolution Approving a Second Amendment to Interlocal Cooperation Agreement for Seal and Secure Services Rotation List

Items a and b are in reference to the Board Up companies used by the Fire Departments when a home is damaged. Item (a) is basically adding Morgan County to the agreement. And item (b) is the resolution required when changing this type of agreement.

A motion to approve the Second Amendment to Interlocal Cooperation Agreement for Seal and Secure Services Rotation List and Resolution No. 2019-002 -- A Resolution Approving a Second Amendment to Interlocal Cooperation Agreement for Seal and Secure Services Rotation List was made by Leonard Call, a second by Gage Froerer.

Motion carried by a Roll Call Vote to approve Resolution No. 2019-002 is as follows:

James Truett: Aye
Scott Jenkins: Aye
Gage Froerer: Aye
Leonard Call: Aye
Mike Caldwell: Aye
Russell Porter: Absent

- d. Operations Policies
 - i. O-I-002, Telephone Interrogation Skills
 - ii. O-P-002, Emergency Notification System
 - iii. O-K-004, MCOT

Operations Policy O-I-002, Telephone Interrogation Skills is merged from several other policies to include the use of medical cards regarding telephone and medical interrogations, also special fire instructions and fire QA procedures.

Operations Policy, Emergency Notification System is essentially the County policy for Code Red or IPAWS emergency notification systems. The only thing

we have added is that we will only do only do priority or life threatening call outs, we will not do non-emergency.

Operations Policy O-K-004, MCOT is a new policy to provide mental health assistance to citizens requiring this service. This is a new service offered by mental health professionals to assist agencies with this type of call. It has helped the patients saving time and costs for both the patient and the agencies responding. The service is now available for Weber and Morgan Counties.

A motion to approve the three Operations policies above was made by Leonard Call a second by Scott Jenkins. Motion carried by unanimous vote.

5. Chairman's Report –Mike Caldwell, Chairman: Nothing to add at this time.
6. Director's Report – Tina Mathieu, Executive Director: Of the six new employees that started on August 2nd, we still have five. Of the six we hired in March, we still have three. We have 5 openings, and we plan to hire late fall. We are not as bad off as we have been, our hiring to separation rate was the best it has ever been in 2018.

We have a potential solution for the motorhome issues with the towing companies. We are working with law enforcement to get everything in writing. Tina met with Representative Maloy last week. He said that he is very interested in coming up with a long term solution that will meet our needs as well. We went over the issues with tow dispatching. Although he is not a huge fan of continuing the pass through fee indefinitely, he is not opposed to it. We also discussed the fact that by regulating the industry, it actually costs the citizens more, in that, towers are only regulated for police calls. If a citizen has a tow truck called by LE, they get charged the max amount. If a citizen calls a tow truck company on their own, they can negotiate a fee that is much less than the regulated amount. There are many issues with this industry, still. Representative Maloy and I plan to meet again in a month or so.

The hold harmless has officially expired. During the period that the hold harmless was in place, Weber "lost" almost \$220,000.

Incident and Call Summary for 2019 – to date. We have processed over 262,523, this is just over 54,000 processed calls since our meeting in July. Our annual monthly average runs closer to around 30,000 per month. Our average calls processed per day jumped up from 1,087 to 1,121 this month. And we answered, on average 251 911 calls per day. We are now processing approximately 943 incidents per day. We are answering our 911 calls within 15 seconds approximately 97.65% of the time and our average call duration increasing from 133.6 seconds to 152.5 seconds per call.

7. 2019 Budget Report - Tina Mathieu, Executive Director: We are at 65.21% through the year. For revenue our tow fees are down a little, but at this time last year he only collected \$597 more than we have this at this time and we still collect \$115,000. We may still meet our mark. The 911 surcharge is low because we receive this money about three

months late, we are actually on target. Building Maintenance, Line Charges, and Software are above because we spent that money early in the year, but we should not exceed our budget. Overall we have spent 52.54 % for the year and we are on target for the year.

Next Meeting September 24, 2019

Respectfully submitted by Kathy Stokes

Director: Tina Mathieu Date: 09/24/19