

Weber Area 911 Dispatch & Emergency Services District

Privacy Notice for 911 Services and Website Use

Effective Date: January 1, 2026

1. Who We Are and How to Contact Us

Weber Area 911 Dispatch & Emergency Services District (“Weber Area 911” or “the District”) operates the 911 and public-safety dispatch center serving Weber and Morgan Counties and various cities in Box Elder County.

Contact Information

Weber Area 911 and Emergency Services District
2186 Lincoln Avenue, Ogden, UT 84401
801-395-8234
privacy@weber911.gov

You may use this contact information to ask questions about this notice, request access to your personal data or user data, or request a correction or amendment to your personal data or user data.

2. When This Privacy Notice Applies

This notice applies to 911 and public safety communications and use of the District’s website.

3. Personal Data We Collect for 911 and Dispatch Services

When you contact or are the subject of a 911 or public safety communication, Weber Area 911 may collect personal data necessary for emergency response and public safety, including contact information, location data, incident details, and audio recordings of calls and radio traffic.

4. Why We Use Your Personal Data

We use personal data collected through 911 and public-safety communications only for the following purposes:

- To answer and manage 911 and non-emergency public-safety calls and texts;
- To determine the nature and location of incidents;
- To dispatch and coordinate appropriate law enforcement, fire, EMS, and other responders;

- To support life-safety and public-safety operations, including follow-up and coordination with partner agencies; and
- To conduct training, quality assurance, and performance improvement.

5. Consequences of Refusing to Provide Personal Data

You get to decide what information to share with the dispatcher. However, if you do not provide key information (for example, your location, what is happening, or whether anyone is injured or armed), we may be delayed or unable to send the right help or to find you.

For non-emergency or administrative matters, if you do not provide requested contact information or other details, we may not be able to respond to your request, process your application, or provide the requested service.

6. Who We Share Personal Data With

Depending on the situation, personal data from 911 and public-safety communications may be shared with: (1) emergency response agencies (Police, Fire, EMS); (2) other public safety dispatch centers; (3) courts and legal entities as required by law; and (4) technology vendors and contractors necessary to support our systems.

We do not sell personal data to third parties.

7. Record Series and Retention

Personal data collected by Weber Area 911 is stored in record series managed under approved records-retention schedules. These record series include, for example:

- 911 call and radio recordings;
- CAD incident records and logs; and
- Related administrative and operational records.

Information about specific record-series names, numbers, and retention periods is available from the District's records officer upon request.

8. Website Privacy Notice

This section explains how we handle user data that may be collected by the District's website.

8.1 Website User Data and Tracking Technologies

When you visit the District's website, the website may collect various types of information such as your Internet Protocol (IP) address; the date and time of your visit; the pages or files you view; and basic information about the browser and device you use.

We use this user data and these logs to operate and secure the website; diagnose technical problems; and produce basic, non-identifying statistics about website usage.

The District does not use third-party advertising tools or sell user data. If we begin to use additional website tracking technologies (such as analytics cookies or third-party analytics tools), this notice will be updated to describe what is used, what data is collected, how it is used, any sharing, and the record series where it is kept.

8.2 Access, Correction, and Complaints

You may request access to your personal data or user data; request a correction or amendment to your personal data or user data; or ask questions about this notice by contacting us at privacy@weber911.gov.

8.3 At-Risk Government Employees

If you are an at-risk government employee under Utah law and wish to request that your personal information be classified as a private record under Utah Code § 63G-2-302, you may (1) contact your employing agency to complete the at-risk employee process and (2) contact Weber Area 911 using the information above for assistance in handling your information in accordance with your at-risk status.

9. Changes to This Notice

We may update this notice from time to time to reflect changes in law, technology, or our services. When we do so, we will update the Effective Date at the top of this page and post the updated notice on our website.